EUC User Data Migration

Product Code: CNS-EUC-A-SVC-MIG-USR

At-a-Glance

Stage: Migrate

End User Computing (EUC) User Data Migration offers IT teams strong domain expertise to migrate EUC users and their data to the Nutanix Cloud Platform per the customer-provided migration plan. This offer is ideal for the Migrate stage of a hybrid multicloud journey.

Service Scope

Highly skilled consultants with strong domain expertise and rich experience begin with validating the customer-provided migration plan to ensure the migration requirements EUC user data and the post-migration validation plan are accurate. According to the migration plan, the consultant then migrates the users and their associated data from existing physical or virtual desktop environments.

The service includes the following activities:

- Validate EUC user data migration requirements and validation plan
- Deploy migration tools as required according to the migration plan
- Configure Active Directory and storage infrastructure settings as required
- Migrate the EUC User data based on the Migration plan
- Monitor the migration process via periodic touchpoints
- Remediate identified migration issues
- Execute the existing post-migration validation plan

Limitations

- Excludes migration planning
- For each pack purchased, migration is limited to 5 individual users with up to 50 GB of data per user or a configuration of up to 5 Group Policy Objects (GPO-based) policies to support automated migration
  - Migration must occur as a single contiguous migration wave
- Larger environments can be accommodated via a custom statement of work (SOW)

Supported EUC Brokers

- Citrix Virtual Apps and Desktops
- Citrix DaaS
- VMware Horizon
- Dizzion Frame

Prerequisites

- Customer-provided EUC migration plan including VMs targeted for migration
- Fully supported and functioning source environment hosting EUC user data
- Fully supported and functional on-premises NCI cluster or Nutanix Cloud Clusters (NC2) that meets all product requirements

    Note: For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.

- Fully supported and functional EUC Broker environment that meets all product requirements
- Operating systems are supported by NCI, EUC Broker, and the migration tool

    Note: For information on the supported guest operating systems, see *Nutanix Compatibility and Interoperability Matrix* on the Nutanix Support Portal.

- EUC and application subject matter experts (SME) available during the migration

Required Product Licenses

- NCI
- Hypervisor licenses for NCI
- EUC Broker licensing
- Migration tools licensing

Deliverables

- Project Kickoff
- Project Schedule
- Project Status Report(s)
- Migration
- Migration Procedure
- Migration Summary
- Project Closeout

Duration

Typically, 2 days per 5-policy pack or 5 individual users (of up to 50GB)

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)
- End User Computing (EUC)

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