EUC Gold Image Creation

Product Code: CNS-EUC-A-SVC-IMG-STD

At-a-Glance

Stage: Deploy

End User Computing (EUC) Gold Image Creation accelerates the creation of Gold Images for consumption by an application or desktop virtualization solution with expertise from highly skilled consultants. EUC teams have a choice of creating Gold Images for a variety of supported EUC Brokers. This offer is ideal for the Deploy stage of the hybrid multicloud journey for EUC workloads.

Related Services

• EUC Broker Deployment

Service Scope

Highly skilled consultants with solid domain expertise and rich experience create the Gold Image according to Nutanix recommended practices and the customer-provided design document and use case documentation for consumption by an application or desktop virtualization solution.

The service includes the following activities:

- Configure the base Gold Image
- Install supported base Windows Server or desktop operating system (OS)
- Install hypervisor guest agents and drivers
- Install applications into the image. Applications may include anti-virus and security agents
- Configure anti-virus and security agents according to recommended practices
- Apply recommended OS and application optimizations
- Install NVIDIA GRID drivers (optional)
- Install EUC vendor management agent(s) per existing design
- Configure a Citrix machine catalog, VMware desktop pool, or Frame account within the broker infrastructure based on the new image
- Configure Active Directory Group Policy Objects (GPO) and standard profile configuration specific to the use case for the Gold Image
 - o Configure policies for Citrix Profile Management
 - o Configure policies for Microsoft FSLogix Profile and Office Data File Containers (ODFC)
 - o Configure policies for Omnissa DEM
 - o Configure policies for Folder Redirection
 - o Enable Frame Enterprise Profiles on the account
- Validate the image and application launch functionality

Limitations

- For each quantity purchased, deployment is limited to 1 Gold Image
- Limited to up to 5 applications
- Citrix Workplace Environment Management (WEM) agent configuration not included
- Omnissa Dynamic Environment Manager (DEM) / Persona agent configuration not included

Supported EUC Brokers

- Citrix Virtual Apps and Desktops
- Citrix DaaS
- Omnissa Horizon
- Dizzion Frame

Prerequisites

• Fully supported and functional on-premises NCI cluster or Nutanix Cloud Clusters (NC2) that meets all product requirements

Note: For information on the requirements for NCI Clusters, see Field Installation Overview in the *Field Installation Guide* on the Nutanix Support Portal.

- Fully supported and functional EUC Broker environment that meets all product requirements
- Customer-provided Design Document
- Completed Software and Gold Image Questionnaire

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI)
- Hypervisor licenses for NCI
- EUC Broker licensing
- Software licenses for Gold Image

Deliverables

- · Project Kickoff
- Project Schedule
- Project Status Report(s)

- Deployment
- Project Closeout

Duration

Typically 2 days per Gold Image

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)
- End User Computing (EUC)

Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at https://www.nutanix.com/support-services/consulting-services/terms-and-conditions

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