

NCM Intelligent Operations Deployment

Product Code: CNS-INF-A-SVC-ITO-STD

At-a-Glance

Stage: Deploy

The Nutanix Cloud Management (NCM) Intelligent Operations Deployment accelerates the deployment of Nutanix X-Play automation and playbooks to automate common tasks within the Nutanix Cloud Platform (NCP) with in-depth expertise from highly skilled consultants. This offer is ideal for the Deploy stage of a hybrid multicloud journey.

Related Services

- NCM Intelligent Operations Design Workshop

Service Scope

Highly skilled consultants with solid domain expertise and rich experience begin deploying Nutanix X-Play automation according to Nutanix recommended practices and the customer-provided design document. After policies are configured and validated, the consultant creates a customized as-built document to document the final configuration of the automation.

The service includes the following activities:

- Review customer-provided design
- Deploy Prism Central (optional)
- Configure up to 10 X-Play playbooks (automation policies) using built-in or custom triggers, each performing up to 10 composite workflow steps
- Playbooks can be triggered via
 - Conditional alert trigger (e.g., high CPU utilization)
 - Event, manual, or time-driven triggers
 - Scriptless API integration via webhook
- Conduct testing and validation of the policies configured

Limitations

- For each quantity purchased, deployment is limited to up to 10 action policies or playbooks on a single on-premises Prism Central instance
- Excludes include creation or updates to existing design documentation
- Excludes scripted solutions requiring custom scripts

Note: Custom-scripted solutions can be accommodated via a custom statement of work (SOW)

Supported Hypervisors

- Nutanix AHV
- VMware ESXi

Prerequisites

- Fully supported and functional on-premises NCI cluster or Nutanix Cloud Cluster (NC2) cluster that meets all product requirements for Prism Central and NCM Intelligent Operations
- Fully supported and functional on-premises Prism Central instance

Note: For information on the requirements for configuring NCM Intelligent Operations, see Prism Central Installation or Upgrade in *Prism Central Infrastructure Guide* on the Nutanix Support Portal.

- Ability to resize Prism Central VM, if needed, to support chosen scenario
- Customer-provided Design document

Required Product Licenses

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Manager (NCM)
- Hypervisor licenses for NCI

Note: NCM Licenses are required for all Nutanix, non-Nutanix, and Public Cloud clusters managed by NCM.

Deliverables

- Project Kickoff
- Project Schedule
- Project Status Report(s)
- Deployment
- As-built Guide
- Project Closeout

Duration

Typically up to 2 days for a single action pack

Related Products

- Nutanix Cloud Infrastructure (NCI)
- Nutanix Cloud Clusters (NC2)
- Nutanix Cloud Manager (NCM)

Terms and Conditions

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at <https://www.nutanix.com/support-services/consulting-services/terms-and-conditions>

©2025 Nutanix, Inc. All rights reserved. Nutanix, the Nutanix logo, and all Nutanix product and service names mentioned herein are registered trademarks or trademarks of Nutanix, Inc. in the United States and other countries. Nutanix, Inc. is not affiliated with VMware by Broadcom or Broadcom. VMware and the various VMware product names recited herein are registered or unregistered trademarks of Broadcom in the United States and/or other countries. All other brand names mentioned herein are for identification purposes only and may be the trademarks of their respective holder(s).